



## Office of the Chief of Police

To: Guests and Camp Attendees of the University of Maine

From: Roland J. LaCroix, Chief of Police

Re: Emergency Information and Reporting

On behalf of the UMaine Police Department, I would like to welcome you to the campus of The University of Maine. We provide a full-service, 7 day a week, 24 hour a day Police Department that is designed to serve all members of our campus community.

All emergency situations involving:

1. **Crime in progress**
2. **Medical emergency**
3. **Fire**

should be immediately reported to 9-1-1 (581-4040 from your cell phone.)

When calling for either emergency or non-emergency service, be prepared to:

1. **Clearly identify yourself**
2. **Give your location**
3. **Explain briefly the nature of your call**

If possible, stay on the line unless otherwise advised by the dispatcher. The dispatcher will summon the appropriate police, fire and/or medical services.

In the unlikely event of a campus-wide emergency during your stay, **warning sirens** will sound. If you hear our warning siren, instructions will be made available at either [www.umaine.edu](http://www.umaine.edu) or by calling **581-INFO**.

### **Emergency Call Boxes!**

For locations go to: <http://umaine.edu/police/help-callboxes/>

Located throughout campus are 42 call boxes that connect you directly to the University of Maine Police Department. These phones are easily identified by the word "Emergency" and their distinctive blue lights. In addition to providing voice contact with a police dispatcher, the dispatcher will also know the caller's precise location. **These phones are for emergency use only.**

Please remember that controlling access to the resident hall is the single most important thing that you can do to ensure that everyone has a safe and pleasurable experience. We ask that guest do not allow someone they do not know into the resident halls (all UM staff will be wearing a photo ID card).

Enjoy your stay and thank you for being our guest at The University of Maine.

*Chief Roland J. LaCroix*